

112 WATER SHORTAGE PLAN

1) Authority

As a member of Central Iowa Water Works (CIWW), the Urbandale Water Utility is obligated to comply with the terms of the Water Shortage Plan. Customers must follow all Water Shortage Plan directives when the Water Shortage Plan is in effect.

2) Actions

Upon notice from the Urbandale Water Utility, Customer shall comply with all Water Shortage Plan requirements, which may include, but are not limited to, reducing some or all forms of water usage.

3) Penalties

If Customer's violations of the Water Shortage Plan are not suspended by Customer within 48 hours of notice from the Urbandale Water Utility, Customer's water service will be suspended, and fees described in Schedule A – Fee Schedule will be imposed. A suspended Customer's water service will be restored only upon: (i) payment of all fees described in the Schedule A – Fee Schedule; and (ii) receipt of a signed, written acknowledgement from Customer that Customer understands, will comply with the Water Shortage Plan requirements, and that subsequent violations will result in suspension of service.