

APPENDIX A

FEE SCHEDULE – Addendum #7

I WATER RATES

Monthly water service availability rates, based on meter size, are shown below. This charge covers fixed costs that are not dependent on the amount of water consumed, and includes costs for customer service, metering and meter reading, and costs for the pipeline to serve your property.

Meter Size (in.)	Monthly Service Availability Charge
5/8	\$ 5.44
1.0	\$ 9.05
1.5	\$ 18.12
2.0	\$ 28.98
3.0	\$ 72.46
4.0	\$144.90
6.0	\$144.90

The current water rate is \$7.18 per 1,000 Gallons.

The current irrigation water rate is \$8.48 per 1,000 Gallons.

Bulk water rate is \$10.69 per 1,000 Gallons.

II SEWER RATES

All sewer rates are established by the Sanitary Sewer Districts for the City of Urbandale.

All non-sewer meters will be charged a one-time sewer exemption fee of \$15.00 as established by the Sanitary Sewer Districts for the City of Urbandale.

III SOLID WASTE

Solid waste collection fee is set by the Urbandale City Council.

IV STORM WATER

Storm water fee is set by the Urbandale City Council.

V CUSTOMER ACCOUNTS

Deposits:

Deposits for water service shall be **\$50.00** per residential account and **\$100.00** per residential rental account and shall include an additional \$5.00 non-refundable processing fee. For commercial accounts, see Application Fee Schedule in Section VI below.

Deposits shall be returned to account holders **who have not received a “Reminder” notice with an administrative fee assessed for 24 consecutive months**. Otherwise, the deposit will be applied to the account holder’s final bill and any remainder will be returned to the account holder.

Administrative Fee:

The administrative fee will be 1.5% of the past due balance, subject to a minimum charge of \$1.50, for payments received after the 20th of the month in which they are due.

Termination Fee for Collections:

Customers who are delivered a blue shut-off notice for non-payment of their bill will be charged a fee of **\$20.00**.

A termination fee of **\$50.00** will be applied to all accounts when water service is terminated **or attempted to be terminated** due to non-payment of charges. This fee includes the restoration of water service during normal business hours (8:00 AM – 4:30 PM) once the past due amount is paid.

The fee to have water service restored will be an additional **\$75.00** after hours (between 4:30 p.m. and 9:00 p.m.) and **\$125.00** on Sundays, Holidays, and emergencies only (after 9:00 p.m.).

Water Service turn on/off or locate/adjust stop box by request:

Hours	Definition	Hourly Rate
During normal field service hours	Monday – Friday 8:00 AM – 4:30 PM	\$ 30.00
Sundays and Holidays	12:00 AM - 11:59 PM	\$175.00
Other Hours	Any time not listed above	\$125.00

Payments/Collection:

All payments shall be considered to have been made at the time they are received in the Utility office.

The non-sufficient funds fee for any accepted payment method is \$25.00. The Utility reserves the right to demand payment in cash from any customer.

In the event an unpaid account is forwarded for collection to the county treasurer or to a collection agency, a fee of \$15.00 will be charged to the account.

Appointments:

A \$25.00 “no-show” fee shall be charged to customers who fail to honor a scheduled service appointment without reasonable advanced notice. After hours “no-shows” will be assessed additional charges.

VI APPLICATION FEE

Application Fee Schedule				
Meter Size (in.)	Deposit	Service Charge	Meter	Meter and AMR Equip.
5/8	\$ 50.00*	\$5.00	\$ 235.00	\$ 471.00
1.0	\$ 50.00*	\$5.00	\$ 375.00	\$ 611.00
1.5	\$100.00	\$5.00	\$1,040.00	\$1,296.00
2.0	\$150.00	\$5.00	\$1,365.00	\$1,621.00
3.0	\$250.00	\$5.00	\$2,583.00	\$2,839.00

**Please note that deposits for water service shall be \$50.00 per residential account and \$100.00 per residential rental account.*

Meter/AMR upgrades will be billed at the difference in price only.

Example: 5/8” meter replaced with a 1” meter:

1” meter \$375.00
5/8” meter - \$235.00
 \$140.00

Example: Single port AMR replaced with
a dual port AMR, \$60.00

Residents changing the plumbing system from a deduct to a non-deduct will not be billed for a replacement meter of the same size.

VII TEMPORARY METER DEPOSIT AND RENTAL FEE

Temporary Meter Fee Schedule		
Meter Size (in.)	Deposit and Service Charge	Rental Fee*
5/8	\$100.00	\$50.00
1.0	\$150.00	\$50.00

**Temporary meter rental fee schedule is based on a monthly fee. Minimum 30-day fee.*

VIII CURB BOX (STOP BOX) REPLACEMENT ITEM FEES

The curb box (stop box) cap replacement fee is \$20.00.

The erie adapter replacement fee is \$20.00.

The nipple replacement fee is \$5.00.

IX TAPPING FEES

Contractor shall provide the service clamp and corporation for taps 2-inch and smaller, or the tapping sleeve and valve for taps 3-inch or larger. For taps larger than 12-inch, please contact the Water Utility. If the site is not ready upon arrival by the Water Utility, a waiting charge based on the standard labor and equipment charges will apply.

Tapping Fee Schedule	
Tap Size (in.)	Tap Fee
1.0	\$ 150.00
1.5	\$ 200.00
2.0	\$ 250.00
4.0	\$ 500.00
6.0	\$ 550.00
8.0	\$ 600.00
10.0	\$ 800.00
12.0	\$1,000.00

X SERVICE CALL FEE

When a flat rate fee is not applicable, a service call fee based on the standard labor and equipment charges shall apply.

XI CONNECTION FEE

Connection fees are required for all new water services. These fees aid in covering the costs associated with purchasing additional capacity, distribution, pumping, and storage facilities that have been or will be constructed to support new and additional demands on that water system that arise with new customers and connections. The connections fees are as follows:

Residential Connection Fees	
Hook-On Fee	\$573.00
Construction water	\$100.00

Note: Price does not include deposit, service charge, or meter costs.

Residential Example with a 5/8" Water Meter:

Hook-On Fee	\$573.00
5/8" Water Meter and AMR Equip.	\$471.00
Deposit and Service Charge	\$55.00
Construction Water	\$100.00
Total Hook-On Fee	\$1,199.00

Commercial Connection Fees	
Hook-On Fee	\$1,600.00 per acre (one-acre min.)
Construction water	\$250.00

Note: Price does not include deposit, service charge, or meter costs.

Commercial Example for a 5.0-Acre Lot with a 2.0" Water Meter:

Hook-On Fee	\$8,000.00
2.0" Water Meter and AMR Equip.	\$1,621.00
Deposit and Service Charge	\$155.00
Construction Water	\$250.00
Total Hook-On Fee	\$10,026.00

The Water Utility reserves the right to assess Hook-On Fees for commercial metered connections 4-inch or larger at a different rate.

XII HYDRANT METER ASSEMBLY

Consumption and damage charges, if any, are in addition to rental fees listed in the table below. The deposit may not reflect the actual replacement cost of the meter and backflow device if they are stolen or damaged beyond repair. (See Urbandale Water Utility's Hydrant Meter Rental Agreement in Figures B-22.)

Deposit Fee Schedule				
Meter size (in.)	5/8	1.0	2.0	3.0
Deposit Fee	\$300.00	\$600.00	\$2,500.00	\$3,000.00

Rental Fee Schedule (Monthly Fee – Min. 30-Day Fee)				
Meter Size (in.)	5/8	1.0	2.0	3.0
Rental Fee	\$50.00	\$75.00	\$125.00	\$150.00

XIII POOL FILL FEES

A fee of \$180.00 for the first two hours (minimum charge), plus the water used at the bulk rate. For each additional hour, the charges will be based on standard labor and equipment charges. The customer must sign a hold-harmless agreement. The Water Utility is not responsible for any damage caused by using this method of filling pools.

XIV METER TESTING

The fee below shall be assessed if the test was requested by the customer and if the meter is found to meet applicable accuracy specification in accordance with the American Water Works Association. The fee includes removing and replacing the water meter. This fee doesn't include replacement parts, if necessary.

Meter Testing Fee Schedule				
Meter size (in.)	5/8	1.0	1.5	2.0
Testing Fee	\$75.00	\$100.00	\$150.00	\$200.00

Note: For meters larger than 2-inch, please contact the Water Utility.

XV FROZEN/DAMAGED METER

The damaged meter will be replaced for the replacement cost outlined in the Frozen/Damaged Meter fee schedule plus standard labor and equipment charges.

Frozen/Damaged Fee Schedule					
Meter size (in.)	5/8	1.0	1.5	2.0	3.0
Replacement Fee	\$176.00	\$297.00	\$853.00	\$1,134.00	\$2,583.00

XVI BACTERIOLOGICAL SAMPLE FEES

For each water sample on which bacterial analyses are performed, the fee is \$50.00.

Samples collected outside of normal business hours shall be subject to the standard labor rates in addition to the sampling fee. There will be a minimum of a two (2) hour labor rate charge for any scheduled samples on a Saturday, Sunday, or Holiday.

XVII FLUSHING WATER MAINS FEES

Water used in the repeat flushing of new mains will be charged at the **bulk water rate**. If a test fails, the contractor shall pay for water used for additional testing and flushing.

XVIII PRIVATE FIRE PROTECTION

\$150.00 for annual standby charge on fire services outside of the city limits.

XIX STANDARD LABOR AND EQUIPMENT CHARGES

When a flat rate fee is not applicable, the standard labor rate per employee with a minimum charge of one hour shall be noted below. Examples of when the standard labor rates would apply include flow, pressure, and tracer wire tests; assistance with private main breaks, etc.

Hours	Definition	Hourly Rate
During normal field service hours	Monday – Friday 8:00 AM – 4:30 PM	\$ 80.00
Sundays and Holidays	12:00 AM - 11:59 PM	\$140.00
Other Hours	Any time not listed above	\$110.00

The standard rental rates for construction equipment listed below are imposed whenever the equipment is used to make repairs occasioned by negligence, when a flat rate fee is not applicable or for repair work on customer owned property.

Standard Fee Schedule	
Equipment	Price per Hour
Dump Truck	\$70.00
Backhoe	\$80.00
Vac Machine	\$70.00
Tap Machine	\$40.00
Maintenance Trailer	\$40.00
Service Vehicle	\$10.00

XX UNAUTHORIZED USE OF UNMETERED WATER PENALTY

The penalty for unauthorized use of unmetered water has the following penalties:

Definition	Charge
First Offense	\$ 250.00
Second Offense	\$ 500.00
Third Offense	\$1,000.00

Penalty does not include service inspection cost and cost of repairs, if applicable. In addition, each offense will carry an additional expense for an estimated usage of water based on gallons per minute times the amount of time the water was used.

XXI TAMPERING OF A METER OR UNAUTHORIZED OPERATION OF VALVES OR STOP BOXES

The penalty for tampering of a meter or unauthorized operation of a valve or stop box has the following penalties:

Definition	Charge
First Offense	\$ 250.00
Second Offense	\$ 500.00
Third Offense	\$1,000.00

Penalty does not include inspection cost and cost of repairs, if applicable. The Water Utility reserves the right to terminate water service up to and including cutting the water service at the main at the owner's expense.

XXII TAMPERING OR UNAUTHORIZED OPERATION OF HYDRANTS

The penalty for tampering of or unauthorized operation of a hydrant has the following penalties:

Definition	Charge
First Offense	\$1,000.00
Second Offense	\$2,000.00
Third Offense	\$4,000.00

Penalty does not include inspection cost and cost of repairs, if applicable.

XXIII AMR OPT OUT SERVICE FEE

The AMR Opt Out Service Fee is \$15.00 per month.

XXIV PRIVATE FIRE HYDRANT MAINTENANCE AGREEMENT

Fee based on standard labor and equipment charges (1-Hour minimum).

The customer must sign a private fire hydrant maintenance agreement. The Water Utility may provide estimates upon request. (See Urbandale Water Utility's Hydrant Meter Rental Agreement. Figure B-23)

XXV RECORD REQUEST FEES

An email copy of a municipal service bill with the current balance is free for the account holder. Mailed copies cost \$0.25 per copy plus postage.

For copies of Water Utility records: \$0.25 per copy. Copies of Water Utility records requiring more than one hour of staff time to compile will include standard labor rates.